

Guide is a mobile tool that gets students from orientation to graduation. The app aims to help students make smart, intentional choices by empowering them with easy access to the information they need — all in the palm of their hand.

## What Do We Use Guide For?

**To-Dos & Campus Resources:** Actionable to-do lists are specific to each student, so they know when important things are coming up, and what to do about them. From attending orientation to preparing for finals, now there's a clear timeline for students. Within each task, Guide connects to relevant links and resources on campus.

**Tips:** Guide provides all the steps to help students start college on the right foot. Handy tips and tutorials on everything from getting involved in student organizations to paying for college will help students make the most of their time here.

**Alerts:** Students can receive push notifications to their mobile device when there's something new waiting for them in Guide. From declaring a major by their second year, to knowing that they need to remove a 'hold' on their account in order to register for next term's classes, alerts help students take necessary action.

**Class Schedule:** Students can view their personalized class schedule, and sync it directly to their phone's calendar.

**Major Explorer:** Guide's Major Exploration tool helps students find their "best fit" by connecting their interests and goals to the right undergraduate major for them.

**Advising:** Developed by EAB's Student Success Collaborative division, Guide is designed to sync with the current SSC Campus software used by UO faculty and professional advisors. Guide's appointment scheduler lets students schedule an advising appointment from the app, and syncs it onto their phone's calendar.

### Who Uses Guide?

On May 1, 2018 the University of Oregon officially launched the new Guide app, which incoming students will download during their summer IntroDUCKtion sessions. The first phase of the app's roll-out is designed specifically for incoming first-year students. Action items that will show up in student's to-do lists over the summer include things like submitting final high school transcripts, and registering for campus housing. During the academic year students will receive notifications from the app encouraging them to engage in activities that have been shown to support persistence to graduation.

All first-year students will be encouraged to use the Guide app during the 2018-19 academic year. Content supporting students beyond the first year will be added progressively, with the aim of being able to guide students through their entire undergraduate career – from matriculation to graduation.

# How Can I Start Using Guide?

Anyone with a Duck ID can download and access content in Guide through the Apple App Store or Google Play by searching for "Guide college simplified." For the desktop version, go to <u>uoregon.guide.eab.com</u> and select 'Log In' using your Duck ID and password.

#### **Departments Can Get Involved:**

The Guide content development work group meets regularly to develop new content for specific undergraduate populations (majors, scholarship-holders, international students, fourth-year students, etc.) that will be progressively added to Guide. Much of this work will be happening during Summer 2018. *If you or your department would like to learn more or get involved*, contact program manager Hiroe Sorter.

# Questions?

The Guide app at the University of Oregon is housed under the Student Success initiative within Undergraduate Studies. For questions about the Guide app at UO contact:

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